

Notice of References Cited	Application/Control No. 09/826,428	Applicant(s)/Patent Under Reexamination JACOBSON, RONALD	
	Examiner Susanna M. Diaz	Art Unit 3623	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

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	N	WO 01/061552 A2	08-2001	PCT	Bemer et al.	G06F 17/00
	O	JP410301472A	11-1998	Japan	Ishizawa et al.	G09B 5/12
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NON-PATENT DOCUMENTS

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	U	"Oklahoma Telecom Forms New Tech Subsidiary, Apigent Solutions™." PR Newswire, Page 1, November 21, 2000.
	V	Waters, C. Dickinson. "Operators Eye Potential of ASP to Empower Field Staff." Nation's Restaurant News, vol. 35, no. 1, page 30, January 1, 2001.
	W	Apigent Solution's web site, "Real-Time Return on Investment: ZEOM.net™ in the Quick-Serve Environment," dated September 6, 2001, retrieved from {URL: http://www.apigent.com/downloads/white_papers?day_in_the_life.pdf } on December 16, 2002.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.